



Department of Lands

Land Administration & Management
Property & Spatial Information

www.lands.nsw.gov.au

Circular

Division: Land and Property Information
No: 2006/11
Date: September 2006

Centralising over the counter lodgment and inquiry services at Queen Square

Continuing on with improvements made to customer service areas within Queen Square, Land and Property Information (LPI) will be relocating plan lodgment and land valuation inquiry services to the ground floor.

From Monday 11 September 2006, the following services will be available from Ground floor west, Queen Square:

- Personal Dealings Lodgments
- Bulk Dealing Lodgments
- Plan Lodgments
- Plan Inquiries
- Land valuation Inquiries
- Dealing Inquiries
- Deputy Registrar Plans
- Deputy Registrar Dealings
- Title Production
- Cashier(s)
- Ticket Sales

By centralising these facilities, LPI is aiming to provide more convenient access to services for customers, and to deliver those services and products to the highest possible level of customer satisfaction.

Comments on the new arrangements can be directed to Patricia McArdle, Manager, Customer Services by telephone on 02 9228 6996 or by email to patricia.mcardle@lands.nsw.gov.au. Alternatively, you can use the Customer Focus survey forms available at counters, or send feedback via our web site to feedback@lands.nsw.gov.au.

Des Mooney
Deputy Director General and
General Manager, LPI

